# **Overcoming conflicts**

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Overcoming a conflict is a somewhat complicated task, but with the necessary learning, it becomes much easier. An example that happened to me: Once, I was playing in a team with other people I didn't know, and it was a game based on soccer, but that doesn't matter. We were losing 4-0, and we thought the game was over, but that wasn't the problem, the main problem was that we couldn't work as a team, and that obviously interfered with the outcome of the match, so we decided to take it easy and talk about working as a team, and that's the point. From a conflict that seemed impossible to resolve, a simple dialog made the match end in an incredible 5-4, with teamwork. Not only in this match, but in many others, the dialog helped me to stop certain conflicts that occurred during the game. Another example using only dialog, in another match now, I was almost in the same scenario as before, but the situation was much worse, not least because we were losing 6-1, and my team was completely out of control, not knowing what to do. With two minutes to go, I decided to talk to them briefly, and guess what? Teamwork. With a minute left, the game was already 6-4, and very close to the end of the match, we turned the game around to 7-6, again using only "dialog". Again, a simple dialog in a massive conflict can completely change the course of the situation, and if you know what you're doing, even better!